

# Capabilities Statement

Founded in 1956, UMF Medical is a leading manufacturer of high-quality exam room solutions for veterans.

Designed and manufactured in the USA, our exam tables and procedure chairs offer innovative features to meet veterans' healthcare facility requirements.

At UMF Medical, our goal is to provide a 5-star customer experience. We are committed to delivering high-quality products and exceptional service and support. We take pride in contributing to the health and wellbeing of those who have selflessly served our country.



## CODES

- GSA Schedule: 36F79719D0069
- CAGE: 13127
- UEI: J1TJYSCW7UN8
- FEIN: 25-1038739
- NAICS: 339112
- DUNS: 004324596

## DIFFERENTIATORS



### 5-Star Customer Experience

Our Customer Care Team consists of product educators with deep knowledge of our products, enabling quick, responsive communication and service.

- ✓ 98% on-time order fill rate
- ✓ 96% inquiries resolved on first contact
- ✓ 98% customer satisfaction rating



### Lowest Total Cost of Ownership

From flexible acquisition programs and multiple delivery and installation options to life cycle management and exceptional service and repair, UMF Medical's Lowest Total Cost of Ownership Guarantee can have a major impact on your bottom line. Our exam tables and procedure chairs provide:

- ✓ An industry-best 3-year warranty
- ✓ Easy plug-and-play componentry
- ✓ No preventative maintenance required

## PAST PERFORMANCE

- ✓ Nearly 70 years in business
- ✓ More than 700 UMF Medical exam tables sold to more than 40 VA Medical Centers...
- ✓ And multi-millions in contract awards

## PARTNERS





# American-Made Exam Room Solutions

Want to learn more about our solutions?

Please visit:  
[umfmedical.com/government-resource-center](http://umfmedical.com/government-resource-center)



Power Exam Tables



Power Procedure Chairs



Stainless Steel Products



Manual Exam Tables



Narcotic Lockers



Seating



Full-service, white glove delivery available! Learn more at [umfmedical.com/delivery-warranty-service](http://umfmedical.com/delivery-warranty-service)



ALL UMF MEDICAL PRODUCTS ARE MADE IN THE USA

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